



April 19, 2002

**\*\*\* ADDENDUM \*\*\* ADDENDUM \*\*\* ADDENDUM \*\*\***

**SOLICITATION: LW2904**  
**DUE DATE: 05/14/02**  
**TIME: 3:00 P.M.**

**DESCRIPTION: STATEWIDE CONTRACT FOR VOICE OVER IP  
COMMUNICATIONS SYSTEMS**

**ADDENDUM #4**

1. **Please see attached 1-page document for RFP questions and responses. The proposal due date remains unchanged.**

\*\*\*\*\*END OF ADDENDUM\*\*\*\*\*

To acknowledge receipt of addendum, include a copy of this addendum with RFP submittal or give written acknowledgment with the RFP. It shall be the responsibility of the bidder to appropriately disseminate this information to all concerned prior to the assigned bid time.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

**STATEWIDE CONTRACT FOR  
VOICE OVER IP COMMUNICATIONS SYSTEMS**

**RFP LW2904 - Addendum 4**

**April 19, 2002**

**QUESTION – Section 17.4**

If the contract were renewed, it could mean a potential warranty commitment on the part of a manufacturer for 15 years or more on systems installed near the front of the contract. Therefore, is the State willing to accept less than ten years following the installation date of the “last” system acquired under contracts resulting from this RFP?

**RESPONSE**

**The State has revised Section 17.4 to read:**

Offerors must identify the minimum number of years they will guarantee to support (maintain) all parts, software, test equipment, etc. necessary to maintain equipment and/or service for systems acquired by the State. The State prefers a minimum of 10 years following the installation of the "last" system acquired under contracts resulting from this RFP. Alternate equipment or services, including third-party maintenance, may be provided at any time during the ten-year period with mutual agreement between successful offerors and the State.